

# armo S.p.a.

Capitale sociale € 2.000.000  
c.c.i.a.a. n.667754  
registro società n. 4136/85  
cod. fiscale e part. iva n. 04873070017

V. Rosa di Luxemburg 1 - 10093 Collegno (To) (Italia)  
Tel.:+39-011-71760.20 Telefax:+39-011-71760.29  
E-mail: info@armoweb.com

We would like to draw both you and your client's attention, because we consider it to be extremely important, of an incident that happened on Friday 14<sup>th</sup> April 2003 in the presence of an expert of the Turin Courthouse on dock levellers installed in the Novara region. This incident relates to Non compliance of the British and European standards for dock levellers, and we would ask you to repeat this test with all necessary precautions:

- With a trailer parked on the loading bay, cycle the dock leveller to the normal operating position with the lip resting on the bed of the vehicle.
- Using a forklift, drive across the platform, into the vehicle and then return back out of the trailer ensuring that the forklift clears the dock leveller platform.
- Operate the control box emergency stop button or switch
- With the lip still resting on the bed of the vehicle, drive the trailer away from the loading bay.

If the dock leveller locks out and does not move, the test has a positive result and there is no due concern. If the dock leveller suddenly drops downwards, this is a negative result and potentially very dangerous and contravenes the standard for dock levellers.

This type of failure is due to the hydraulic oil draining away from the lift rams during normal loading and unloading with an automatic and immediate shut down of all electric and hydraulic security devices.

With this test you have the possibility of checking if your dock leveller follows the Health and Safety rules and also the European regulations which allow the product to obtain the CE mark.

It is possible to view this test being carried out with a negative result by connecting to [www.armoweb.com/video.avi](http://www.armoweb.com/video.avi) and the file (801K) is automatically downloaded and set up on your computer. Alternatively you can also view the video clip directly on [www.armoweb.com/videoline.asf](http://www.armoweb.com/videoline.asf)

The above incident is in by no way unique, thousands of dock levellers throughout the whole of Europe are suffering from this particular problem.

We are at your full disposal for everything you deem necessary.

**The non-observance of the principal security requirements  
is a prosecutable offence**

Yours sincerely,

Armo s.p.a.